

Reason Codes

Code	Description
CODE	Description
CR	CORRECTION / WRONG ITEM
DC	DAMAGED FROM CUSTOMER
DI	DAMAGED FROM WILLCALL
DM	DAMAGED FROM MANUFACTURE
DR	DAMAGED FROM RECEIVING
DW	DAMAGED FROM WAREHOUSE
EX	EXCHANGE
MP	MISSING PARTS
OT	OTHERS
PR	PARTS REQUEST BY CUSTOMER
RC	RETURN FOR CREDIT
RE	RECEIVING
RP	REPAIR/REBUILD
SR	SHOWROOM